

## **COVID-19 Pandemic Response Fee:**

- The new sterilization protocol requires us to spend more time to setup and disinfect each operatory before and after treatment is completed.
- This should be a temporary fee that will only be billed once per patient every 6 months, no matter how many dental visits occur within that time period.
- Supply and demand: it is very difficult and expensive to acquire the updated equipment at this time.
- In an effort to maximize patient and staff safety, we are purposely treating less patients per day.

As we move forward our main goal is to protect both you and our staff as much as possible. As you all know, this is an ongoing and fluid situation and hopefully soon some or most of these extra precautions will not be necessary. Until then, we want to thank you for your support and understanding.